

3. Business Continuity Policy

PROFILE is a world-class Financial Software provider of Mission Critical solutions for the modern Banking, FinTech and Investment Management Industries, offering innovative technologies and successful implementations.

The company realizing the seriousness of the execution of its work and the responsibility to its customers implements a business continuity management system as part of an Integrated Management System, in accordance with the ISO 22301: 2012 Standard with the following scope:

“Design, development, installation, production and servicing of integrated IT systems (including services for requirement definition, testing, scanning, digitization, migration of data, recording and transcript services, training, support for pilot and production phases, warranty and maintenance) and supply, installation and support of third-party hardware and software products”

The Top Management of PROFILE commits to:

- Providing a common framework, based on international good practices for the effective management of business continuity
- The implementation of proven practices for the effective management of an outage
- Ensuring the implementation of legislation and standard regulations
- The continuous improvement of the efficiency of the applied Management System

In order to achieve the above commitments, the company has adopted a methodology for identifying these requirements as well as procedures for checking its compliance with these requirements.

At the same time, the company recognizes and evaluates all the risks associated with the interruption of business continuity, in order to identify in a timely manner all possible situations that may be an obstacle to achieving its goals and to take timely management measures.

The Integrated Management System is designed and implemented in such a way that:

- Business continuity requirements are planned and evaluated in a systematic and efficient manner
- Lead to the development of post-incident recovery strategies and the implementation of specific Business Continuity Management Plans. The plans are constantly reviewed and improved through their pilot application
- Ensure the minimum acceptable level of operation of critical processes

The Business Continuity Policy is reviewed annually during management review, in order to ensure its suitability.

The Business Continuity Policy is at the disposal of every interested party.

The General Manager

04/06/2020